

Important Contact Information for CSOC Providers

PerformCare – Contract System Administrator for CSOC

<p>PerformCare CYBER Service Desk servicedesk@performcarenj.org https://apps.performcarenj.org/HelpDesk/csaregajax.aspx 877-736-9176</p>	<ul style="list-style-type: none"> • CYBER Technical Support • Lock-outs • Billing and authorization questions
<p>PerformCare Website www.performcarenj.org Provider Page: www.performcarenj.org/provider/index.aspx</p>	<p><u>Includes but not limited to:</u></p> <ul style="list-style-type: none"> • CYBER Training • Clinical Criteria • Provider Forms • Community Resources • Youth and Family Guide • Transitioning Youth Resources
<p>PerformCare Call Center 877-652-7624 (24 hours a day, 7 days a week, 365 days a year)</p>	<ul style="list-style-type: none"> • For family and youth assistance to access CSOC care services • Record Access for Providers • IIC Provider Turn Backs

CSOC/State of New Jersey

<p>NJ Children’s System of Care State Offices 609-888-7200 www.nj.gov/dcf/about/divisions/dcsc/ Provider Page: www.nj.gov/dcf/providers/csc/</p>	<ul style="list-style-type: none"> • Contacting your Service Line Manager/Policy Questions • Contract Questions • Public Notices/Information on becoming a CSOC Provider
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Additional Contacts

<p>Molina Medicaid Solutions Provider Services: 800-776-6334 Recipient Eligibility Verification System (REVS): 800-676-6562 Website: www.njmms.com</p>	<ul style="list-style-type: none"> • Medicaid training • Youth eligibility verification • Billing • Provider name or address updates
<p>Rutgers University Behavioral Health Care (UBHC) 800-969-5300 CSOC training: www.nj.gov/dcf/providers/csc/training IMDS Certification: http://www.pfccertification.org</p>	<ul style="list-style-type: none"> • CSOC training calendar and provider registration • Information Management Decision Support (IMDS) certification