Annex A Addendum Presentation

September 2020- (01624)

PerformCARE®

Delivering High-Quality Service and Support

Objectives of this Training

- CSOC, PerformCare and CYBER
- Security for Annex A Addendum (AAA)
- Accessing the AAA
- Creating the AAA
- Completing by Section
- Submission/Validations
- Renewing/Modifying
- Updating Contact Info by PIF
- Copying Annex A
- References

CSOC and PerformCare

The Children's System of Care (CSOC) is a division of the Department of Children and Families in the State of New Jersey. The Division services youth with emotional and behavioral health challenges, children with developmental and intellectual disabilities and their families, as well as youth who are struggling with substance use challenges.

The Children's System of Care is committed to providing these services based on the strengths and needs of the child and family in a family-centered, community-based

environment.





PerformCare is the Contracted Systems Administrator or the CSA for the System of Care administering the services included within the System of Care in New Jersey.

Our staff include Member Service Specialists who are the first point of contact within the call center, a full clinical team including a dedicated Review team a dedicated unit just for DCP&P involved youth, and units for Billing and Eligibility, Reporting, Training and Quality Improvement. CYBER is an Internet-based repository (database) with security to manage and control access to youth records by multiple providers.

CYBER contains health information about children in the State of New Jersey with behavioral health, developmental and intellectual disability and substance use challenges. It also contains the work and documentation of the many providers who assist those youth.

You as a provider will be using the functions of CYBER to document admission and transition of youth in your care.

NJ Children's System of Care

Contracted System Administrator - PerformCare®

Welcome Page

After logging in, users land on the Welcome Page*. The Welcome Page within CYBER allows users the ability to view and access Out of Home functions and activity.



Click the Provider Details button to access either the OOH Provider Information File (PIF) or the Annex A Addendum area

*User views, links and buttons may vary depending on the user type and security levels.

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System Functions - Security for Annex A

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The Security Administrator has access to create and modify and assist users with their CYBER security and password.

Out of Home CYBER user security options:

Deactiv	ate	De	activation Date	<m d<="" td=""><td>l/yyyy></td><td>15</td><td>Status</td><td></td><td></td></m>	l/yyyy>	15	Status		
First, Last Na	me								
User	ID				Cre	lentials			
Passw	ord			Rese	et Password to D	efault	Resets to Change_Me123		
Login Attem	pts 0			Re	eset Login Attem	pts			
En	nail								
Pho	one								
Assign Program(s)		Add a Proc	aram						
Program Name	Start Date	End Date	Tracking Eler	nent	Medicaid #				
Assign Group(s)									
Security Group							Available Group(s)		
	Group Desc	ription					Available Group(s)	Group Description	
	Group Desc	ription					Available Group(s) Security Group Annex A Provider Read O	Group Description	•
	Group Desc	ription					Available Group(s) Security Group Annex A Provider Read O AnnexA Admin Group	Group Description	•
	Group Desc	ription		>> R	Remove Security	Group	Available Group(s) Security Group Annex A Provider Read O AnnexA Admin Group AnnexAEdit	Group Description I	•
	Group Desc	ription		>> R <<	Remove Security < Add Security G	Group	Available Group(s) Security Group Annex A Provider Read O AnnexA Admin Group AnnexAEdit LEVEL1	Group Description I	
	Group Desc	ription		>> R <<	Remove Security c Add Security G	Group	Available Group(s) Security Group Annex A Provider Read O AnnexA Admin Group AnnexAEdit LEVEL1 LEVEL2	Group Description I	•
	Group Desc	ription		>> R <<	Remove Security C Add Security G	Group	Available Group(s) Security Group Annex A Provider Read O AnnexA Admin Group AnnexAEdit LEVEL1 LEVEL2 LEVEL2 LEVEL3	Group Description	•
	Group Desc	ription		>> R <<	Remove Security C Add Security G	Group	Available Group(s) Security Group Annex A Provider Read O AnnexA Admin Group AnnexAEdit LEVEL1 LEVEL2 LEVEL3 PLANLEVEL1	Group Description	
	Group Desc	ription		>> R <<	Remove Security c Add Security G	Group	Available Group(s) Security Group Annex A Provider Read O AnnexA Admin Group AnnexAEdit LEVEL1 LEVEL2 LEVEL3 PLANLEVEL1 PLANLEVEL1	Group Description	•

<u>Title</u>

RESADM – Security Administrator RESCM – Care Manager RESSUP - Supervisor RESMGR - Manager RESEXE - Executive RESDIR/CE – Director/Chief Executive

RESDOCATTACH and RESDOCATTACHRead – add both groups to view and attach documents

Level 1 – General access Level 2 – Anomaly management Level 3 – Anomaly management and Reporting

Hierarchy

Plan Level 1 – no submission to CSA Plan Level 2 – can submit to CSA or Plan Level 3 Plan Level 3 – can submit to CSA

Annex A Admin Group – Access AAA button Annex A Edit – Allow editing Annex A Provider Read Only – No editing

Features and Navigation

- Buttons (push buttons) Buttons take the user to another area in the system or initiate an action (e.g. Accept, Save, Save & Close, Print, Cancel, Delete, Submit)
- Links links will display data in grids or open a youth record
- Scrollbars top to bottom and left to right
- Grids columns and rows can be sorted; some can be double-clicked to open an item
- Accordions feature that opens and closes sections to allow for more data on the screen
- Checkboxes check once to display a selection, check again to remove
- **Dropdown menus** click to display the information below and select
- **Text fields** open boxes of text

Provider Details

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Annex A Addendum Contract document that identifies specifiers



Provider Information File Area that displays Annex A specifiers by Location

en	ding Annex A Ad	dendum Details						Logou	Jt
1	Effective Date 🏹	Contract Number 🟹	Contract Begin Date 🟹	Contract End Date 🟹	Medicaid ID 🍸	Status	T	Submissio	on T
]						Returned f	for Changes	Renewal	_
1						Returned f	for Changes	Renewal	
						Returned f	for Changes	Renewal	
						Saved		Modificati	on
						Submitted		Modificati	on
						Submitted		Modificati	on
						Submitted		Modificati	on
1						Submitted		Modificati	on
						Submitted		Modificati	on
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						Approved	New		
						Approved	New		
						Approved	New		
_						Approved	New		
4						Approved	New		
						Approved	New		
						Approved	New		
						Anneward			
						Approved	New		
						Approved	New	n	1

Return To Main	Provider De	tails						Logout
AHH PIF	Location					-		
OOH PIF								
FSS PIF	MEDID							
Annex A Addendum	Mast Full N	ame				Site Full Na	me	Site Type
Return To Provider Details	Admissions	Contact		Contact Pho	ne	Contact Em	ail	Gender Served
	Licensed Be	eds Contracted	Beds	Male Beds	Female Beds			
	Age Specifi	ers		Specifiers				
	Checked	Description		Accepts	Description			
		AGE00		Y	IQ 50-69		*	
	0	AGE01		N	IQ 49 and under			
		AGE02		Y	Assault			
		AGE03		Y	Fire Setting			
		AGE04		Y	Eating Disorder			
		AGE05		Y	Runaway		4	
		AGE06		Y	Sexuality			
		AGE07		Y	Sexual Behavior			
		AGE08		Y	Suicide Risk			
		AGE09		Y	Substance Abuse			
		AGE10		Y	Destructive Behavio	or	-	
					Cancel	Submit		

Annex A Addendum Screen

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Pending AAA Details

 Submitted and Unsubmitted AAA

Approved AAA Details

- Approved
- Denied

Filtering by Program

- All
- Select one program at a time

maning Annex /	A Mademutur Decans							regen
Effective Date	Contract Number 🕅	Contract Begin Date 🦞	Contract End Date	Y Medicai	Y GI b	Status	8	Submission
1.000					1	Returned f	or Changes	Renewal
	Unsubmitte	ed Annex A Ar	Idendums			Returned f	or Changes	Renewal
			achaanis			Returned f	for Changes	Renewal
				-		Saved		Modificatio
2						Submitted	8	Modificatio
	Submitte	ed Annex A Ad	Idendums	-		Submitted		Modificatio
	Jubinitie					Submitted		Modificatio
	awa	aiting CSOC re	view			Submitted		Modificatio
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							1	
proved / Den	nied Annex A Addendum	Details		2	100.52	-		
proved / Den	sied Annex A Addendum	Octails	Contract End Date	Y Medica	d ID Y	Status V	Submission	Type Y
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proved / Den Effective Date	Nied Annex A Addendum	Details Contract Begin Date 🏆	Contract End Date	Y Medica	d 10 Y	Status V Approved Approved	Submission New New	n Type 🎸
proved / Den Effective Date	e V Contract Number V Approve	Details Contract Begin Date 文 ed Annex A Ad	Contract End Date	V Medical	d ID Y	Status V Approved Approved	Submission New New New	п Туре 🎸
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Effective Date	Contract Number V Approve	Details Contract Begin Date V ed Annex A Ad	Contract End Date	Y Medica	d ID ¥	Status V Approved Approved Approved Approved Approved Approved	Submission New New New New New New	п Туре 😵
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Effective Date	E OF PROGRAM-(SITE NAME) E OF PROGRAM-(SITE NAME) E OF PROGRAM-(SITE NAME) E OF PROGRAM-(SITE NAME)	Details Contract Begin Date Y ed Annex A Ad - PROVTYPE - PROVTYPE - PROVTYPE - PROVTYPE	Contract End Date	Y Medica	- 4 ID ¥	Status V Approved Approved Approved Approved Approved Approved Approved	Submission New New New New New New New New	n Type V

Submission Types

New - very first Annex A Addendum for the program; if returned, in the Agency Information section only Contract Begin Date and Contract End Date may be changed by the provider.

Renewal - renews any Addendum after the first Annex A; can be created 90 days before the existing Contract End Date ends.

Modify - make changes any time after a contract begins. The following fields may not be edited by the provider during a Modification:

- Contract Begin Date
- Contract End Date
- Contract Number
- Mod #
- Mod Effective Date
- Provider Type
- Program Type

Update Contact Information – allows changes to the Contact Information section only

Admin Changes - allows changes to the Contract Begin Date, Site Details, and Comments. Admin Changes also allows the user to identify a date for when the changes became effective.

New/Renew Annex A Addendum

New/Renew Annex A Addendum	dify bex A lendum	Admin Changes	Copy AnnexA Addendum
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Creating Annex A – Section by Section

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Agency information

- Program ID
- Contract Begin/End
- Medicaid Provider ID#
- Agency Name
- Contract Number
- Provider Type
- Program Type

Agency Contact Info

- All required except website
- Enter Zip and select City/County

dit Annex FormProg	ram ID)	
Annex A A	ddendum		
• New	Renewal	O Modification	O Update Contact Info
AGENCY INFORMA	TION		
Program	Program ID		Contract Begin Date
Medicaid Provider#			
Agency Name			
Contract Number	Contract Number		Effective Date <=M/d/yyyy>
Provider Type	Provider Type		Conditionally Approved
Program Type	Program Type		

AGENCY CON	ITACT INFO						
Website Addres	ss						
	Name	Title	Phone Number	Fax Number	Email Address	Address	City
CEO or equiv.							
CFO or equiv.							
Contract Person							
Billing Contact							
Program Director							

Population Served

- Gender Served
- Ages Serves
- Additional Information
- Languages Spoken by Staff

The Populations Served accordion will open to the Gender Served and Ages Served areas (which document the population that served for the entire program, across all sites); both of these are required areas and at least one Gender selection and at least one Age selection must be made in each area.

There is a **Navigation menu** at the top of the accordion that allows users to choose which section of Populations Served to navigate to.



Population Served (cont)

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- IQ
- Assault
- Fire Setting
- Eating Disorders
- Runaways
- Sexuality
- Sexual Behavior
- Trauma History
- Suicide
- Self Injurious Behavior
- Substance Use
- Juvenile Justice Issues
- Destructive Behavior
- Psychiatric Hospitalization
- Primary Psychiatric Diagnosis
- Genetic/Congenital Disorders
- Self-Help/Development Skills
- Medical Conditions
- Education



In general, checking any checkbox in a specifier section indicates that the program serves individuals with needs under that section. Leaving a specifier blank indicates the program does not serve this specific need; any specifiers completely left blank will print with an indication of "No".

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Specifiers

Some specifiers will have No, Yes and Required as selection options.

Selecting **No** indicates that the program <u>does</u> <u>not serve youth that have this need</u>; youth with this need will not be automatically matched with the program in YouthLink.

Selecting **Yes** indicates that the program <u>does</u> <u>serve youth with this need</u> and they will be automatically matched with the program in YouthLink.

Selecting **Required** indicates that the program **only** serves youth with this need; *unless this need is indicated on the referral, the youth will not be automatically matched with the program in YouthLink.* If a youth has all other specifiers indicated on their referral, but do not possess the one that is <u>required</u> by the program, they will not be matched to the program in YouthLink.

	a. Pervasive Developmental Disorders	
🔘 No	• Yes	Required
	i. Autistic Disorder	
	🔲 ii. Rhett's Disorder	
	🔲 iii. Childhood Disintegrative DO	
	iv. Asperger's Disorder	
	V. PDD NOS	
	🔲 vi. Non-verbal	
	✓ b. Developmental Disabilities	
	🗹 c. Disruptive Disorders	
	d. Tic Disorder (Tourette's, etc.)	

These specific indicators are: IQs 69 and below Sexual Behavior Substance Use Genetic/Congenital Disorders - Cerebral Palsy Self-Help/Developmental Skills – IDD Medical Conditions – Pregnancy, Diabetes, Visually Impaired, Hearing Impaired

Population Served (cont)

Additional sections about the programs appear at the end of the Populations Served and all are required.

Special Expertise – N/A is ok if none

Capacity of Contracted Beds must match with the upcoming Site Details.

Accreditation selection is required - either an accreditation and inspection dates. None may be selected if no accreditation is required.

General Comments– N/A is ok if none

e of All if SPECIAL EXPERTISE Please submit additional information on any special programs, expertise, etc. That you want the CSOC to consider when making referrals to your facility, e.g., sex offender treatment, eating disorder treatment, etc. N/A if

					-
CAPACITY					
Licensed Cap	pacity				
5				•	
Date of last I	Licensing inspection				
7/24/2017	15				
Total # of Co	ontracted Beds				
5					
	TIONS: (Include last in	spection date)			
				M/d/mana	
	Last Inspection Date:	<14/ u/ y y y y > 15	Date of Expiration:	<m d="" yyyy=""></m>	
COA	Last Inspection Date:	8/5/2015 15	Date of Expiration8/	4/2018 15	
CARF	Last Inspection Date:	<m d="" yyyy=""> 15</m>	Date of Expiration:	<m d="" yyyy=""> 15</m>	
OTHER	Last Inspection Date:	<m d="" yyyy=""></m>	Date of Expiration:	<m d="" yyyy=""></m>	
NONE					
GENERAL C	OMMENTS				
n/a					•

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Site Details – Create a Site

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✓ SITE DETAILS											
SITE NAME	SITE ADDR	COUNTY	CITY	STATE	ZIP	EMAIL ADDRESS	GENDER SEF	RVED C	APAC		
			New AnnexA Sit	:e							
•			Site Name				Phor	ne Number			
	Create New Site		Address				Fax	Number			
			City				Ema	ail Address			
			State		Zip		Gen Sen	nder ved	•		
			County				Сар	acity			
			Ages Served	0 1	2	3 4 5 6					
				7 8	9	10 11 12 13 14 18 19 20 21	1				
						Save	Save & Close	Activate	Inactivate	Cancel	

To add a new site, the user can click **Create New Site** button at the bottom of the Site Details grid. A *New Annex A Site* window will then open.

All of the fields in Site Details are required except email and fax number; at least one selection must be made within **Ages Served** and **Gender Served**.

Site Details – Edit an Existing Site

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SITE NAME	SITE ADDR	COUNTY	CITY	STATE	ZIP	EMAIL ADDRESS	GENDER SERVED	CAPAC	
Site Name and Addre	SS	BURLINGT	ON MOUNT HOLLY	נא	08060		М	5	
		Vi	ew Existing Site De	tail					
o edit an existing si ser can double-clic ow with the site in rid. The selected A te window will ope	reate New Site ite, the the nnex A en.	e 1	Site Name Address City M State N County B Ages Served	Site DUNT HOL JRLINGTO 0 _ 1 7 ✓ 8 15 ✓ 16	e Nam LY Zip N 2 [✓ 9 [✓ 17]	e and Address 08060 3 4 5 6 ✓ 10 ✓ 11 ✓ 12 ✓ 13 ✓ 18 19 20 21]	Phone Number Fax Number Email Address Gender Served Capacity	Phone Number Fax Number Email Address Male • 5

Save

Save & Close

Activate

Inactivate

Cancel

All of the fields in Site Details are required except email and fax number.

An active site can be inactivated. If a selected site is inactive, it can be reactivated here. Changes can be made to site name, address and phone numbers. **Ages Served, Gender** and **Capacity** across all sites in *Site Details* should be reviewed to ensure they match **Total of Contracted beds** in Capacity in *Population Served*.

Connection - Population Served and Site Details

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Ages Served, Gender Served, and Capacity in Site Details across <u>all</u> sites MUST total the entered information in the Populations Served accordion. Here are some examples:

- If your agency has 3 sites with 10 youth in each, the *Population Served* Contracted Beds must equal 30.
- If your agency has a site for ages 2-6 and a second site for ages 16-21, *Population Served* should have ages 2-6 <u>and</u> 16-21 checked or it will show a validation error.

*Licensed Capacity and Contracted Beds do not have to be the same. Your site may have more Licensed beds than CSOC Contracted beds.

Site Name Address City State County	Zip	Phone Number Fax Number Email Address Gender Served Capacity	
Ages Served 0 1	2 3 4 5 6 9 10 11 12 13 14 17 18 19 20 21	ave & Close Activate Inactive	APACITY icensed Capacity 30 Pate of last Licensing inspecti 7/24/2017
		T	otal # of Contracted Beds 30
GENDER SERVED	C Female	• Both	otal # of Contracted Beds 30
GENDER SERVED Male AGES SERVED	O Female	• Both	otal # of Contracted Beds
GENDER SERVED Male AGES SERVED	Female	Both AGE 02	otal # of Contracted Beds 30
GENDER SERVED Male AGES SERVED AGE 00 AGE 04	 Female AGE 01 AGE 05 	Both AGE 02 AGE 06	otal # of Contracted Beds 30 AGE 03
GENDER SERVED Male AGES SERVED AGE 00 AGE 04 V AGE 08	 Female AGE 01 AGE 05 ✓ AGE 09 	 Both AGE 02 AGE 06 AGE 10 	otal # of Contracted Beds 30 AGE 03 AGE 07 AGE 11
GENDER SERVED Male AGES SERVED AGE 00 AGE 04 AGE 08 AGE 08 AGE 12	 Female AGE 01 AGE 05 ✓ AGE 09 ✓ AGE 13 	 Both AGE 02 AGE 06 AGE 10 AGE 14 	otal # of Contracted Beds 30 AGE 03 AGE 07 AGE 11 AGE 15
GENDER SERVED Male AGES SERVED AGE 00 AGE 04 AGE 04 AGE 08 AGE 12 AGE 16	 Female AGE 01 AGE 05 ✓ AGE 09 ✓ AGE 13 ✓ AGE 17 	 Both AGE 02 AGE 06 AGE 10 AGE 14 AGE 18 	otal # of Contracted Beds 30 AGE 03 AGE 07 AGE 11 AGE 15 AGE 19

Physical Environment

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>	POPULATIONS SERVED			
~	PHYSICAL ENVIRONMEN	т		
	Housing Type Single Family Home Dormitory Cottages	Therapeutic Holds Used? Handle With Care CPI Other Personal Restraint Method	Gender Of Beds Male Female Both Mass Transit Acce	Bedroom Type Single / Double : How Many Rooms? Triple / Quadruple : How Many Rooms? Community Living (4+) How Many Rooms? SS Describe
	General Area Urban Rural	 No Physical Intervention On Grounds Recreation Area Yes No 		
>	Suburban			

All areas of **Physical Environment** are required; at least one selection must be made in each area and the Mass Transit Access Describe text box is required.

Under Bedroom Type, the corresponding text box for the selection made must be completed with the appropriate number of rooms.

Service Provided – Part A

Under Part A - Clinical Services, the user should <u>check off either Agency</u>, <u>Community</u> <u>or both options</u> for any of the listed Clinical Services that are provided through the contracted per diem rate. If a service is not provided through contracted per diem rate, neither Agency nor Community should be selected.

Under Independent Living Curriculum/Life Skills Training, a <u>Type must be selected</u> for Agency or Community options.

Under Part A - Allied Services, the text box labeled "Other" is a <u>required field</u>; if the user has nothing additional to add, entering "<u>N/A</u>" will fulfill the field requirement.

> PHYSICAL ENVIRONMENT		
 SERVICES PROVIDED 		
PART A: Services checked are prov	ided through	contracted per diem rate
Clinical Services	Provi	ded By
Family Therapy	✓ Agency	Community
Group	Agency	Community
Didactic Group	Agency	Community
Individual	✓ Agency	Community
Behavioral Support	Agency	Community
Targeted Treatment:		
Sex Specific	✓ Agency	Community
Fire Setting	Agency	Community
Substance Abuse	Agency	Community
Independent Living Curriculum/ Life Skills Training	✓ Agency	Community
	Туре:	
	Other: Selec	t a type
	Botvi	in
	Anse	ll Casey
	Othe	r
Psychiatric Assessment and Consultation	✓ Agency	Community
Psychological Assessment	✓ Agency	Community
Behavioral Assessment(e.g. FBA, ABA)	Agency	Community

dit Annex Form8374007		
Allied Services		
Art Therapy	Agency	Community
Recreation Therapy	Agency	Community
Adventure Base Counseling	Agency	Community
High Elements	Agency	Community
Low Elements	Agency	Community
Animal Assisted Therapies	Agency	Community
Equine Assisted Learning	Agency	Community
Equine Assisted Psycho-therapy	Agency	Community
Pet Therapy (certified dogs, cats and others)	Agency	Community
Music	🗸 Agency	Community
Art	Agency	✓ Community
Sensory Integration	Agency	Community
Psychodrama	Agency	Community
Movement	🖌 Agency	Community
OTHER:		N/A

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Service Provided – Part B

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Under Part B – Other Services, Educational Services – At least one Educational Service type must be selected; check either Agency or Community, or both may be selected. Also required is the text box, "Describe how educational program is supported by agency".

Under Medical Services, all three of the text boxes are required.

PART B- Other Services		
Educational Services		
Regular Education	Agency	Community
Special Education – IEPs	Agency	Community
Pre-Vocational Education	Agency	Community
Vocational Education	Agency	Community
Transitional planning for youth 14 y/o or older	Agency	Community
Occupational Therapy	Agency	Community
Physical Therapy	Agency	Community
Speech/Communication Therapy	Agency	Community
Describe how educational program is supp	ported by agency:	Legacy operates a special educational school on campus. All classified students attend this school. The s education and supportive services as per each youth's IEP.
	PART B- Other Services Educational Services Regular Education Special Education – IEPs Pre-Vocational Education Vocational Education Transitional planning for youth 14 y/o or older Occupational Therapy Physical Therapy Speech/Communication Therapy Describe how educational program is sup	PART B- Other Services Educational Services Regular Education Agency Special Education - IEPs Agency Pre-Vocational Education Agency Vocational Education Agency Transitional planning for youth 14 y/o Agency or older Agency Occupational Therapy Agency Physical Therapy Agency Speech/Communication Therapy Agency Describe how educational program is supported by agency:

Medical Services		
Primary Medical Services	Agency	Community
Specialized Medical Services	Agency	Community
Detoxification Services	Agency	Community
Urine Screens	Agency	Community
Describe how primary medical care i	s provided:	
Describe how routine medical care is (dentistry,eye examination, etc):	provided	
Describe how specialized medical ra	ra je	
provided:		

Service Provided – Part B (cont)

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Under Community Based

Opportunities, the only required field is the text box; no others are required, however either Agency or Community, or both may be selected.

Community Based Opp	ortunities		
Intra and interscholastic sports	Agency	Community	
Community Service Projects	Agency	Community	
Employment Opportunities	Agency	Community	
Employment Training	🛄 Agency	Community	
Volunteer Opportunities	Agency	Community	

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Clinical Model

Users will find a grid when the Clinical Model accordion opens. In order to add information, click the **Add Clinical Model** button at the bottom of the accordion. Doing so will open the *Create a New Clinical Model* window.

All fields are required for each Model entered and at least one Model must be entered in order to submit the Addendum successfully.

	Model	Intensity	Frequency	Duration of Occurrence	Material Used	Method of Eva
	Houer	Incensity	riequency	Duration of Occurence	Material Oseu	Method of Eve
4						
		Add Clinical Mode	1			
		·				

Model	retical or concentual more	tel of your clinical sec	× vice)			
Family	Frequency	Duration of Occurence	Materials Used		Method for Evaluating Effectiveness	
Responsible Staff Identify staff respor	nsible for leadership, ma	nagement, delivery o	of treatment).			
	S	ave Sa	ve & Close	Exit		

Clinical Model (cont)

Clinical Models

- Intensity menu includes *Family, Group, Individual and Other*; if Other is chosen, the Intensity text box immediately below becomes a required field.
- **Frequency** menu includes *Weekly, Biweekly, Monthly and Annually*.
- **Duration of Occurrence** menu currently only has *Hours* as an duration option.

Users can add as many Clinical Models that are necessary to document their model for clinical services.

Intensity	Family •		
	Family	Weekly 🔻	hour(s) •
	Group	Erequency	Duration of
	Individual	requercy	Occurence
	Other (Specify)		
	Other (Specify)		

Team Members to Child Ratios

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In the **Team Members to Child Rations** section, completion of every row is not required. However, if you complete a field within a row (including Credentials), the entire row becomes required.

As fields are completed within a row, the # Children Served boxes will automatically populate with the number of Contracted Beds entered into the Populations Served accordion. (If the user changes the number of Contracted Beds, this field will automatically update.)

Position	Credentials	FTE	Total Hours per Week	# Children Served	Hours P
Psychiatrist	MD,BC/BE/APN	-			
NJ Licensed Physician					
NJ Licensed Therapist	LCSW, LMFT, LPC, Licensed Psychologist				
Masters Level Therapist	Under the supervision of a NJ Licensed Practitioner and achieving licensure within 2 years				
Addictions Counselor	LCADC/CADC				
Behavior Analyst					
Allied Clinical Therapist	Licensed where applicable				
Nurse	RN				
Dietician (As Needed)					
Psychologist (As Needed)	PHD, PsyD and Ed.D				
Direct Care Staff	BA or HS Diploma with 3-5 years experience	L			
Case Management	BA with 3-5 years experience or unlicensed MA with 1 year experience				
Administrative					
Other:					
Other:					
Comments	1				

Note: Scroll right to complete the required Hours Per Child/Week column.

*Please include only staff in proportion to CSOC contracted beds, not the total number of program staff. Including all staff that may be part of a larger program could result in inflated hours per youth numbers.

TREATMENT TEAM MEMBERS TO CHILD RATIOS

Performance Based Outcomes

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Every field in the **Performance Based Outcomes** accordion is required; each can accept a whole number with two numbers after a decimal point (if necessary).



Miscellaneous Stipulations

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The Miscellaneous Stipulations accordion houses the statement that the Annex A submission is an agreement to the abide by CSOC policies.



Under **Referral and Admission Process**, the user is required to choose one selection in the each of the two facility areas.

Upon submission of this electronic document, no signed hard copies of the Annex A are required to be provided to CSOC Contracting. <u>Users do not have the ability to upload or attach their weekly staffing and schedules to the Addendum</u>. Please refer to the Contract Administrator regarding submission of weekly schedules.

The Comments accordion will be enabled once the user submits the Addendum to CSOC. This area will be used for CSOC Contracting staff to document reasons regarding a return of an Addendum for changes, or regarding a denial.

Once the document has been returned and you make changes or updates, the Comments accordion may be utilized to communicate back to Contracting regarding the changes made. The Comments accordion is not part of the contract, so it will not print with the rest of the document.

 COMMENTS 			
		COMMENTS	
DATE ENTERED	COMMENTS		AUTHOR
l		Add Comments	

Submission / Validations

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At any point in your entry process, you can click Submit to see if you have missed a validation. You will see detailed validations regarding entries that are required.

Annex A Validation	
Validation Failed	
Please complete all required fields before clicking Submit. Population Served: SPECIAL EXPERTISE is required. Population Served: At least one accreditation is required. Population Served: GENERAL COMMENTS is required. Population Served: a. Pervasive Developmental Disorders - at least one of the lower specifiers in this section must be selected Submission failed. Annex A form was not submitted.	i.
ОК	



On the Addendum, the missing or incorrect fields will be highlighted in a color, making them easier to locate.





Action Buttons

Save – saves the Annex A; system will display a saving symbol and respond with *Record is Saved* message; user may continue working.

Print – Print may be used after the Annex A is saved the first time. It will show a Draft watermark until it is approved.

Submit – when the user submits the Annex A it will check the validations. If the document is complete, the Annex A will become read-only to the OOH until it is returned or approved.

Delete – allows the user to delete an unsubmitted Annex A only.

<u>To close the Annex A</u> - click the X in the upper corner

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Saving Record ...







Submit

The Renewal option is used when an Annex A Addendum is nearing its contract term end. Use the Renewal option up to 90 days before the end date of the current contract. Prior to that, the Renewal functionality will not be available.

- Select the appropriate program from the drop-down menu
- The historical record of all Addendum activity in the bottom grid will be displayed (Approved/Denied Details)
- Click on the New/Renew button at the bottom of the window to create a Renewal Addendum
- The Renewal will be pre-populated with all of the information from the last approved Addendum.

It is strongly recommended that the Renewal Addendum should be completely reviewed prior to submission.

Modify Annex A Addendum

New/Renew Mod Annex A Ann Addendum Add	ex A Contact Contact Information	Admin Changes	Copy AnnexA Addendum
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Modify Annex A

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A Modification should be submitted when there are changes to the program, such as a change to the number of contracted beds or a change in the population that the program serves.

A Modification may be created once a program has an approved, active Annex A Addendum.

The start or effective date of the contract has passed by one day.

> 2018/05/01 1 Approved New	
edicald ID NAME OF PROGRAM-(SITE NAME) - PROVTYPE New/Renew Modify Update Admin	Сору

- Choose a program from the drop down
- Select the Modify Annex A Addendum button
- Once the Modify button has been selected, the user will receive confirmation that the Modification has been created and the document will open.



The document that opens is the active and approved current Addendum; by choosing a Modification, the system allows the user to make <u>any necessary changes to the *entire* document</u>.

The user must open the Agency Information accordion and enter an effective date for the Modification.

- Effective date can be changed by CSOC after submission
- Effective Date must be equal to, or after, the Contract Begin date of the active Addendum
- Will display in the Approved/Denied grid

Annex A	Addendum		
O New	Renewal	Modification	O Update Contact Info O Admin Changes
Y AGENCY INFORMA	TION		
Program	Program ID		Contract Begin Date
Medicaid Provider#			
Agency Name			
Contract Number	Contract Number	Mod #	Effective Date <m d="" yyyy=""></m>
Provider Type	Provider Type		Conditionally Approved
Program Type	Program Type		

Update Contact Information





Updating Contact Info using the Annex A

If you only need to change the Agency Contact Information accordion, you can:

- Click the Provider Details button on Welcome Page
- Click Annex A Addendum button
- Select the program from the drop down menu
- Click the "Update Contact Information" button
- Only the Agency Contact Info section will be available for editing
- Save and Submit the Annex A

This type of change does not require a review.



Update Admission Contact from PIF

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You may update Admission Contact Information directly on the Provider Information File (PIF).

- Click Provider Details button
- Click the OOH PIF button
- Select the program **Location** from the drop down menu at the top of the screen. The screen will populate with all the PIF details.
- Change only Admission Contact, Contact Phone, and Contact Email
- Click Submit

Provider Details		Logout
Location		
- 44	•	
MEDID		
Mast Full Name	Site Full Name	Site Type
Admissions Contact Contact Phone	Contact Email	Gender Served
]	
Licensed Beds Contracted Beds Male Beds Female Bed	ds	

Admin Changes

New/Renew Annex A Addendum	Modify Annex A Addendum	Update Contact Information	Admin Changes	Copy AnnexA Addendum
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Admin Changes

The Administrative Change Annex A Addendum allows a user to only change information in the program's Site Details.

- Changes can include moving the number of beds at one site to another site
- Activating/Inactivating a site
- Adding a new site
- Changing the gender and/or ages served at a site within existing target population and parameters

Important Note: These selections still need to fit into the parameters chosen within <u>Populations Served</u>, even though that accordion is not available for use in the Admin Change Addendum; if users need to make changes to the Populations Served accordion, a **Modification** is recommended instead.

Admin Changes (cont)

To complete a change to <u>Site Details</u> you must also do the following:

Enter the **Admin Changes Effective Date** – this is the date when the changes to Site Details go into effect

- If Effective Date is in past or on the date of approval, changes will be updated the following day.
- If Effective Date is in future, the PIF will update on the Effective Date

Enter the **Comments** area of the Addendum to document why the changes were made, or to give further information about the changes made to Site Details.

New	Renewal	Modification	Update Contact I	Info 💿	Admin Changes	
AGENCY INFORMA	TION					
Program	Program ID		Cont	tract Begin Date		Contract End Date
ledicaid Provider#						
Agency Name						
Contract Number	Contract Number		Adr	nin Changes Eff	<m d="" yyyy=""> 15</m>	
Provider Type	Provider Type			7	Conditionally App	roved
Program Type	Descent on These					

Copy Annex A Addendum

New/Renew Annex A Addendum	Modify Annex A Addendum	Update Contact Information	Admin Changes	Copy AnnexA Addendum
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Copying Annex A

The Copy Annex A functionality is used when the OOH provider has a new program and wants to copy the Addendum of an existing program.

- You can copy from an <u>approved Annex A Addendum to a new</u> Annex A Addendum only.
- If the Annex A is in Saved, Submitted, or Returned for Changes status, it cannot be copied to a new Annex A.
- Using the Copy Annex A feature, the entire new Annex A Addendum will be available for edit and **should be carefully reviewed.**
- The copied Addendum will have all the required validations when you attempt to submit to CSOC.

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Copy Annex A

- Click the dropdown and locate the new program name.
- Click on the Copy Annex A
 Addendum button will open up

 a list of the last available
 Addendums for *every* program
 the user has access to for
 copying into a new program's
 Addendum.
- Single click a row in the grid to select an Addendum to copy, and then select the Copy Annex A Addendum button.
- 4. A warning message will appear reminding the user that a copy will occur. Click OK.



The new Annex A Addendum will be created for the program.

References - Links

PerformCare Training web page:

http://www.performcarenj.org/provider/training.aspx

Annex A Addendum Section:

https://www.performcarenj.org/provider/training.aspx#annexa

• Guide to the Annex A Addendum

Security Section: http://www.performcarenj.org/provider/training.aspx#security

 CYBER Password Reset Functionality, Security Administrator Guide, Secure Email



Customer Service Request Form

PerformCARE®

Clinical, Billing or Technical issues or questions should be reported to the Service Desk.

Click the link for the secure Customer Service Request Form <u>www.performcarenj.org/ServiceDesk</u>

Complete the form by identifying:

- The Requestor's name (person reporting the issue), agency and contact information
- Select a type of issue
- Describe the question, technical problem or issue
- Upload screenshots of the issue or identify youth records

Secure Email

PerformCARE®

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Request Form replies may be communicated via Secure Email. Review the *Quick Reference Guide to Secure Email* on how to register and open secure emails.

Secure: test	Registration
PerformCare email address 3:46 PM □ To Your email address Quick reply all Reply Forward Delete ≡	Password Policy × Passwords must be 10-14 characters long. At least one digit (0-9) is required. At least one symbol character is required. Both uppercase and lowercase characters are required.
Atter that, open the attachment.	Create your account to read secure email. Email Address: Your email address First Name:
More Info Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it. Secured by Proofpoint Encryption, Copyright © 2009-2018 Proofpoint, Inc. All rights reserved.	Password: Confirm Password:

http://www.performcarenj.org/pdf/provider/training/security/quick-reference-guide-to-secure-email.pdf

Need Assistance?

Training questions? Email the PerformCare Training Unit:

<u>PCNJTraining@performcarenj.org</u>

PerformCare:

- Phone 1-877-652-7624
- Customer Service Request Form

www.performcarenj.org/ServiceDesk

Policy and Contracting questions: 1-609-888-7200

- CSOC Service Line Manager
- Annex A Contracting

Important Contact Information for CSOC Providers:

 <u>http://www.performcarenj.org/pdf/provider/training/general-</u> <u>csoc/important-contact-information-for-csoc-providers.pdf</u>



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Care is the heart of our work.

