

CYBER Version 1.37.1.0
CYBER Maintenance
Release Notes

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1 Release Information

	Item	Description
A)	Initial Draft Date	May 24, 2016
B)	Revised/Final Date	June 8, 2016
C)	UAT Release Date	June 2, 2016
D)	Production Release Date	June 9, 2016
E)	Application	CYBER
F)	Version	1.37.1.0

2 Overview

This document provides the information related to the implementation of the 1.37.1.0 release.

3 References

Item	Description
CYBER Production URL	https://www.performcarenj.org/cyber/

4 New Features

CYBER Release 1.37.1.0 includes changes the Eligibility tab of a youth's Facesheet, a new Tracking Element labeled MLTSS and include new auto termination functionality for MST, FFT, PHP and FSO Tracking Elements. This release will also include changes made for the FSS Link as well as changes for EDRU.

4.1 Eligibility Tab

The following changes have been made to CYBER regarding a youth's Eligibility tab:

- There will be a new grid labeled Special Program Codes (SPC) located below the current Eligibility grid.
 - The new Special Program Code grid will display the SPC's a youth has for their corresponding Eligibility.
 - If there are multiple SPC's the system will display each SPC on a separate row with the following columns:
 - MAID
 - SPC
 - SPC DES
 - SPC EFFDATE
 - SPC ENDDATE
- There will be a new drop down above the Eligibility grid which will allow the user to filter the content of the Eligibility and Special Program Code grids by Active, All and Inactive Eligibility or SPC's.
- The SPC column in the youth's Eligibility grid will no long display a specific Special Program Code. It will display either Yes or No depending on if the Eligibility has an attached Special Program Code.

4.2 MLTSS Tracking Element

The following changes have been made to CYBER regarding MLTSS Services and Tracking Elements:

- There will be a new Tracking Element labeled MLTSS.
 - The new MLTSS Tracking Element will be a flag for youth that are receiving services under the MLTSS waiver.
 - The MLTSS Tracking Element will be automatically entered onto a youth's record when there is a Special Program Code 60-67 active on their Eligibility tab.
 - The MLTSS Tracking Element will be automatically end dated when the Special Program Code or the Eligibility (MAID) attached to the Special Program Code has been end dated.
 - The MLTSS Tracking Element is just a flag that the youth is receiving those services.

4.3 MST, FFT and PHP Tracking Elements

The following changes have been made to CYBER regarding MST, FFT and PHP Tracking Elements:

- The system will now automatically end date MST, FFT, and PHP Tracking Elements.
 - If a MST, FFT, or PHP Tracking Element is open on a youth's record for 61 calendar days and no Authorization has been created the system will automatically close the Tracking Element in an overnight batch process.
 - If an Authorization has been created for the MST, FFT, or PHP Tracking Element the system will end date the associated Tracking Element + 3 business days from the End Date of the Authorization.
 - If a subsequent MST, FFT, or PHP Authorization is created the system will use the most recent Authorization to determine the End Date of the Tracking Element.
 - If a new MST, FFT, or PHP Authorization is created within 30 calendar days of the Tracking Element being closed the system will reopen the existing Tracking Element instead of creating a new instance on the youth's record.
- On the day the release is pushed to production if there are any MST, FFT or PHP Authorizations that do not have a Tracking Element for the period of the Authorization the system will open a Tracking Element with the same Start Date as the Start Date for the Authorization.
 - If an Authorization was created prior to the Tracking Element the Tracking Element will be end dated +3 business days from the existing Authorization instead of 61 days from the Start Date of the Tracking Element.
- The system will now automatically generate PHP Tracking Elements that are requested within any approved Treatment Plan.
- Any Providers that provide a combination of MST/IIC or FFT/IIC services will be split into two separate Programs.
 - The newly created Programs Tracking Element will be the same number as the original Programs Tracking Element with either an F (FFT services) or an M (MST service) in front.
 - The existing IIC Tracking Elements will remain the same.
 - All youth that were receiving either MST or FFT services will be automatically switched to the newly created MST or FFT Program.

4.4 FSO Tracking Elements

The following changes have been made to CYBER regarding FSO Tracking Elements:

- FSO Tracking Elements will now automatically close when the MRSS Tracking Element is closed if there is no current CMO Tracking Element opened on the youth's record.
 - If a CMO Tracking Element is opened while the MRSS and FSO Tracking Elements from the same County are open the FSO Tracking Element will not automatically close until the CMO Tracking Element is closed.
- If an FSO Tracking Element is already open on a youth's record when a CMO Tracking Element from the same County is opened the system will no longer automatically open another FSO Tracking Element.
- If an FSO enters the Continued Access Request Progress Note and the Tracking Element for the Agency has a future End Date the system will remove the End Date for the Tracking Element, unless CMO/MRSS is closed or the youth has an open Inactive Tracking Element.

4.5 FSS Link

The following changes have been made to CYBER regarding Family Support Services:

- Changes have been made to the progress notes generated by submitting FSS Applications:
 - The template for the draft progress note that is automatically created when an FSS Application is approved has been changed to include caller information from the call associated to the FSS Application. It has been changed to the following:
 - “TCF [Caller Name], [Caller Phone Number], [Caller Type] completed PerformCare FSS [FSS Application Type] Application on [Submitted Date] and youth has been referred for [Referred Services].

Caller was advised that application is active for 365 days and needs to be renewed annually. Caller was informed that Family Support Services are authorized based on need and availability of resources. Caller was also informed that there is no timeframe for when this linkage may occur and that the FSS provider will contact the caller directly if a linkage is made. FSS is not an entitlement and there is no guarantee of service.

Community resources provided:

Triage offered:”

- The template for the draft progress note that is automatically created when an FSS Application is submitted as incomplete has been changed to include

caller information from the call associated to the FSS Application. It has been changed to the following:

- “TCF [Caller Name], [Caller Phone], [Caller Type] submitted an incomplete FSS Application on [Submitted Date] because [Reason for Submit Incomplete].”
- Changes have been made to the FSS Link Census/FSS Provider Queue Management grids (WO 166507):
 - The “App Due Date” column has been renamed to “App Needed By Date”.
 - An “App Exp Date” column was added after the “App Needed By Date” column.
 - This is populated by the date 364 days after the service request on the application for the admitted service was initially sent to FSS Link. If there was an application submitted with a service request for the same service after that, it is populated by 364 days after that service request on the latest FSS application was initially sent to FSS Link instead.

4.6 EDRU Changes

The following are the changes/additions that will be made for the Intensity of Service / Program Types.

- Behavioral Health Provider Type will have a new IOS/Program Type:
 - EDR-HT
- I-DD Provider Type will have two new IOS/Program Types:
 - EDR-IDD
 - Intensive-IDD
- The Annex A Addendums for the following providers will be changed by the CSOC Contracts Unit once the above EDRU IOS categories have been added to CYBER.
 - Community Treatment Solutions – Base (EDR-HT)
 - Legacy Treatment Central – Ohana (EDR-IDD)
 - Legacy Treatment North – Galen (EDR-IDD)
 - Legacy Treatment Services/Brian House (EDR-IDD)
 - Legacy Treatment Services/Shafia House Central (EDR-IDD)
 - Legacy Treatment South – Insieme (EDR-IDD)
 - YCS – Crisis Stabilization, Southern (EDR-IDD)
- There is a list of youth provided by CSOC that will need to be reassigned to the updated providers listed above will be updated by IT.
- Any youth who were previously in the IOS/Program Type for the above service providers (history) will be changed to the new IOS.
- The EDRU IOS / Program Type changes need to be reflected in the following areas:
 - Annex A Agency Information tab – Program Type
 - OOH PIF Site Type will display the new IOS
 - The following tabs in Provider Details will contain the new IOS types:
 - OOH Provider grids

- OOH Provider search filters
- The IOS column in the YouthLink grids will include the new IOS program types where applicable.
- The YouthLink IOS Filter will contain the new IOS program types where applicable.
- OOH Specific Functions – YouthLink – IOS drop down will contain the new program types.
- OOH Provider Queue Management – Filter by Site Type drop down and Intensity of Services column in the grids will both contain the program types.
- The following Assessments and Care Plans will have the new IOS in the drop down although they are not typically selected from here since EDRU admissions are done manually:
 - OOH Assessment – Intensity of Service – Level of Care
 - TJCR Plan – Search for OOH Providers
 - YL Referral Treatment/Service Plan – Intensity of Service – Level of Care
- The following Youth Link grids on the Welcome Pages will contain the new IOS where applicable:
 - New to YouthLink
 - New to Prov Queue
 - Accepted
 - Scheduled
 - Recently Admitted
 - Newly Assigned
 - 45 Day Reminder
 - Aging Report
- Admissions on the child/youth’s Facesheet in the ADMITTYPE column will be changed to reflect the correct EDRU IOS type for current and historic admissions.

5 Defect Fixes

The following items were fixed and have been included in this release.

FogBugz #/ Work Order #	Description
FB 19136 FB 19137	Issue: When an FSS user access a youth’s Facesheet through the Welcome Page after the youth is no longer open to the Agency’s Tracking Element, the Authorization and Eligibility records for the youth are not displayed. Resolved: When an FSS user access a youths Facesheet through the Facesheet after the Tracking Element has been closed the user will be able to view the Eligibility data for FSS only.

FogBugz #/ Work Order #	Description
FB 19225 WO 161012 WO 165557	<p>Issue: The 3560 5 series number appears and disappears from the youth’s record.</p> <p>Resolved: The data for the Eligibility grid was being called by two separate stored procedures depending on how the record was accessed. This issue has been resolved and the data for the 3560 5 series is no longer disappearing.</p>
FB 19911	<p>Issue: When on the Child/Parent tab of the Application for One-to-One Aide Services toward Summer Camp if the user clicks on the zip code field followed by any other field on the screen the Choose City screen appears when it should not.</p> <p>Resolved: Once the city has been selected the Choose City screen will no longer appear unless the user selects a different zip code that calls the Choose City screen.</p>
FB 20286 WO 167002	<p>Issue: When a FSS Admin tried to check or uncheck zip codes and cities on their PIF and click the Submit button they user receives a message stating “PIF was updated” but the changes that were selected are not retaining in the screen.</p> <p>Resolved: The FSS PIF screen is now correctly saving and displaying changes made by the FSS Admin.</p>
FB 20289 WO 166655	<p>Issue: Users are not able to view BHH plans for youth through Historical Access.</p> <p>Resolved: Users can now view the BHH plans for a youth through Historical Access as expected.</p>
FB 20299 WO 168218 WO 168490	<p>Issue: The CSA Clinical Review team has been experiencing LOCI loading out of order and missing dimensions.</p> <p>Resolved: This has been corrected and the LOCI is no longer out of order or missing dimensions.</p>
FB 20311 WO 170648	<p>Issue: The Demographic information is not printing out on an IIC or BA plan.</p> <p>Resolved: The Demographic section of the IIC and BA plans are now appropriately pulling the youth’s information and displaying in the print view.</p>
FB 20335	<p>Issue: Progress Notes created when submitting a completed Triage are taking a long time to Commit before the call is auto resolved.</p> <p>Resolved: The system has been optimized to be more streamline when the user activates this functionality via the Triage or FSS Application.</p>
FB 20373 WO 171037	<p>Issue: User cannot assign plans to another user with a hyphenated username in the Assign a user to the selected Treatment plan document(s) screen.</p> <p>Resolved: Changes were made to the system to handle hyphenated usernames when</p>

FogBugz #/ Work Order #	Description
	there is other hyphenated information in the Assign to drop down of the Assign a user to the selected Treatment plan document(s) screen.
FB 20465 WO 172083	Issue: Date fields on the Admissions, Eligibility and Insurance tabs of the Facesheet are being sorted as strings rather than dates when the user sorts the grid. This causes the year not to be taken into consideration -- so when sorting dates in ascending order, dates in 2011 come before dates in 2010, etc. Resolved: Dates are now being sorted correctly per CYBER standards.
FB 20469 WO 171400	Issue: A CMO user is unable to save diagnosis information in a CR90D plan. When adding a diagnosis and saving the plan, all diagnosis information is blown away. Resolved: Diagnosis data is correctly being retained when the user clicks Save or Save and Close.
FB 20473 WO 171319	Issue: an IIH Admin does not have the IIH_ISS_Plan security group available to add to users within her agency. Other IIHADM users are able to add this security group to users in their agencies. Resolved: This has been corrected and the IIH_ISS_Plan Security Group is appearing for IIH Admins as expected.
FB 20483 WO 165384	Issue: When printing the Crisis Assessments, all sections of the assessment are repeated 4 times producing a large document. Resolved: The sections of the assessment are no longer being duplicated in the Print.
FB 20485 WO 165345	Issue: The graphs on the Outcomes Report for BHH QPUs (both Initial and Update QPUs) display assessment dates out of order. It appears that they are being sorted alphanumerically instead of being sorted as dates -- so 11/22/2015 is treated as a more recent date than 02/01/2016 , etc. Resolved: Dates are now being sorted correctly as per CYBER standards.
FB 20486 WO 165347	Issue: The Grades are: field on the BHH QPU is a required field. If the user does not select an option prior to submitting the assessment, the validation is triggered as expected. However, if the user selects an option in the dropdown and then selects the whitespace option, the validation is not triggered and the user is able to submit the assessment without completing the field. Resolved: Users are no longer able to bypass the validation. A selection must be made.
FB 20487	Enhancement: Instead of having to add a County, Language and Specialization for one of the following CSOC only Specializations on an IIC Provider, CSOC is requesting a way to just give the IIC Provider access to them: Adoption

FogBugz #/ Work Order #	Description
	<p>Child Protection Permanency Detention Center I/DD Substance User</p> <p>A way this can be done is by mimicking how the Specializations for an IIH Provider are determined. IT can create a Specialty for each of the Specializations above.</p> <p>When CSOC adds the Specialty (on the Details tab of the Add/Edit Provider Details screen) that provider would then have the ability to select the corresponding specialization (on the County/Language/Specialization tab) and specify which Counties and Languages should be attached to the Specialization.</p> <p>Providers that currently have the Specializations detailed above will continue to have those Specializations. They will not however get the new Specialties that are being added. If the user deletes one of these items from the Relationship grid on the County/Language/Specialization Details tab they will not be able to add the Specialization back until CSOC adds the associated Specialty to their Provider Details record.</p>
<p>FB 20518 WO 172512</p>	<p>Issue: In the Demographics section of the youth's Facesheet, the email address entered in the "Email" field is being cut off at 30 characters when Save is clicked or when the user tabs to another field.</p> <p>Resolved: The system is no longer cutting off the email after 30 characters once saved.</p>
<p>FB 20520 WO 172540</p>	<p>Issue: Clicking either of the Print buttons on the Adolescent Housing Hub page does not load the Print Report. It opens a white page, but the report never loads.</p> <p>Resolved: Print opens now for both grids, inline and PDF.</p>
<p>FB 20521 WO 172726</p>	<p>Issue: IIC users gets a message while adding their own name to Provider Tab in Face sheet. The message: "There was a problem adding this provider entry to the members record"</p> <p>Resolved: IIC users can now add themselves to the Provider Tab of a youth's Facesheet.</p>
<p>FB 20531 WO 172216</p>	<p>Issue: When a CSA opens a Camp or One-to-One Request that is in the App Started status, the Status drop down in the request is defaulting to Approved. The status should default to Submitted for a Request with a status of App Started - see note in FogBugz #20096.</p> <p>Resolved: Camp and One-to-One Requests in App Started status are now opening with a default status of Submitted, not Approved.</p>

FogBugz #/ Work Order #	Description
FB 20532 WO 172314	Issue: When a CSA deletes dates from a Camp Request and then approves the Request, the Authorization that gets created includes the deleted dates. Resolved: Auths no longer get created for dates that were deleted from request.
FB 20533 WO 172336	Issue: If a Camp Request has been Not Approved, the dates in that Request are being included in the Validation limit of 10 days. For instance, if a Camp App has 2 requests for 5 days each and one of the requests has been "Not Approved", the second Request is only allowing the user to Approve 5 days at camp instead of the maximum of 10 days. Resolved: Dates in "Not Approved" Requests are no longer being included in the maximum of 10 days.
FB 20534 WO 172700	Issue: We recently made a change to the CALL RESOLUTION process (converted code to stored proc) to resolve the issue of the TRIAGE attaching to older calls rather than the current open calls. The issue is still occurring in Production as of today 5/11/2016. Both of the examples below remain open in SNAPSHOT/Production. Resolved: The Triage is now correctly selecting the current open call if there is a current open call for that youth.
FB 20537 WO 172938	Issue: FSS users are receiving exception error when they try to go to SHR census Tab on the FSS Link. Resolved: Users are no longer receiving this exception error.
FB 20538 FB 20655 FB 20654 WO 172951	Issue: The CABS in the One-To-One Aide Request is a direct copy of the CABS in the DD ELIGIBILITY APPLICATION. While both of these sections are identical to each other, the downloadable PDF version of the CABS shows the scoring scale in a reverse order. CSOC would like the CABS in the DD ELIGIBILITY APP and the CAMP One-To-One Request APP to match the order in the PDF version of the CABS. Resolved: The order of the scoring scale has been changed to match the PDF.
FB 20542 WO 172881	Issue: When the user performs the Search for FSS Provider - Arc of Ocean (SHR) on the FSS app - for the kid who matches on the FSS PIF- The matching provider Arc Of Ocean (SHR) doesn't show up on the search result on the FSS APP. Resolved: The correct matching is being displayed on the FSS Application.
FB 20543 WO 172798	Issue: When the CSA flags a document as DELETED, then clicks SAVE, the status changes back to New Doc Uploaded. Resolved: The documents flagged DELETED drop down is correctly holding the saved status.
FB 20545	Issue: From the FSS Welcome page Auth Cyber Link - If the user tries to go to youth's

FogBugz #/ Work Order #	Description
WO 172976	<p>Facesheet - Facesheet displays as Read-only as the system detects the Cut-off date</p> <p>Since the youth shows as in Historical view- The Add new button on REAUTH- is not visible and also Eligibility missing from the Eligibility tab.</p> <p>HOWEVER - if the user tries to go to the facesheet by Quick search - the youth displays as active.</p> <p>Resolved: Now If FSS provider navigates to youth's record from the Welcome page Auth links- the system look for the cut-offdate- If the youth is active to the Agency - The user is able to get ACTIVE view - If the youth is not active to the Agency - It goes in the Historical Access view.</p>
FB 20552 WO 173145	<p>Issue: The CSA has four groups with access to alter the Provider Details tabs for the NON MED PROVIDER tab.</p> <p>These groups can no longer add a Provider in this tab after the 1.37.0.0 release. The DELETE and ADD buttons are disabled for use.</p> <p>Resolved: The CSA now has access to the Add and Delete buttons when creating a Non Med Provider.</p>
FB 20555 WO 172558 WO 173599	<p>Issue: On the CSA Welcome Page - FORMS - All FSS APPs which has ASSISTIVE TECH Services requests posted after 3/22/16 are not being displayed. You will see the last App was 3/22/16 posted - after that none are being displayed.</p> <p>Resolved: All the apps with Assistive Tech service requests are being displayed correctly on the Welcome Page.</p>
FB 20570 WO 173352	<p>Issue: On CSA Welcome page - FORMS- FSS APP grid is unable to PRINT.</p> <p>Resolved: The CSA can now print the FSS App grid.</p>
FB 20577 FB 20396	<p>Enhancement: The fields on the Add A Family/Support Member screen has been reformatted and cleaned up. Users will also no longer be able to search and add a youth by their CYBER ID in the ID field of the Add A Family/Support Member screen.</p>
FB 20616	<p>Enhancement: We recently added the "1-5" scale numbering to the Section II portion of the CABS for Camp and the DD ELIG APP.</p> <p>We need to add this heading numbering to each section throughout the CABS - AND - add numbering to each and every question as well.</p>
FB 20624 WO 156028	<p>Issue: When selecting Print All in the Authorizations screen for the youth ID listed above, each authorization appears in the report three times.</p> <p>Resolved: Duplicate date no longer appears when printing authorizations for this</p>

FogBugz #/ Work Order #	Description
	youth.
FB 20663 WO 173162	<p>Issue: On the TRIAGE form's SUBSTANCE USE tab, please correct the typo in the first set of radio options. The word, "interferes" is misspelled as, "ineterferes".</p> <p>Resolved: The spelling mistake has been corrected on the Triage forms Substance Use tab.</p>
FB 20664	<p>Enhancement: In the SU TAB - under the DURATION OF USE radio options - question #3 (rated as 2):</p> <p>Change: "Youth has been using alcohol or drugs for at least one year (but less than five five years). but not daily"</p> <p>To: "Youth has been using alcohol or drugs for at least one year, but less than five years and does not use daily."</p>
FB 20666 WO 173714 WO 173857 WO 173953	<p>Issue: When care managers submit service requests, treatment plans display units and per unit cost correctly.</p> <p>However, in the Authorizations section costs come up as zero (0). While this field is optional, if a user entered a cost per unit into the field, it should carry into the authorization.</p> <p>Resolved: If a user enters a cost per unit into the field it is now being carried over into the authorization.</p>
FB 20673 WO 173935	<p>Issue: Adding Deleted date to FBA should remove it from the TXP/Assmt grid on the child's face sheet.</p> <p>Resolved: When the Deleted Date has been entered for a Treatment Plan it no longer appears in the youth's record.</p>
FB 20674 WO 173918	<p>Issue: Service Code CSC26 should auto populate start date from last auth when created from the Authorization Screen.</p> <p>Resolved: The last date of the CSC26 auth is now being picked up when subsequent new auths are created manually.</p>
FB 20675 WO 172305	<p>Issue: Deleted FSS Apps should not show in Forms > FSS App grid.</p> <p>Resolved: a filter was added to remove deleted FSS Apps from the Forms > FSS App grid.</p>
FB 20680 WO 174714	<p>Issue: An IIH user is attempting to access a submitted FBA which was created for a youth. The FBA cannot be viewed/associated as the user who created the FBA was working under what is now an inactive agency. The rules are fairly general, but</p>

FogBugz #/ Work Order #	Description
	combined with the Assumptions in the BRS, the user should have access to the submitted FBA no matter the current status of the inactive agency.
FB 19998 WO 167547	Enhancement: Change print out of Treatment Team Members to Child Ratios for the AAA to appear the same as it does on the screen. There are two fields that are combined in the AAA view but appear separated by grid lines on the print out. Those fields are New Jersey Licensed Therapist and Masters Level Therapist.

6 Change Log

Change Log	
D.1.0	Initial Draft created 5/2/2016
V.1.0	Sent for sign off 6/8/2016